

Privacy Policy

Family Service of Lake County has created this privacy statement to demonstrate our firm commitment to privacy. The following discloses our information gathering and dissemination practices for this website.

Information Gathered and Uses

Our site's donation, volunteer, and contact pages require users to provide contact information (e.g., name and email address). We may use contact information we've gathered to send the user our newsletter, annual report, acknowledgments, donation receipt letters, or other information about Family Service of Lake County. Contact information may also be used to contact a user when necessary. Users may opt out of receiving future mailings (see Opt-Out/Change below).

We will not give or sell your email address or other contact information to any outside party, nor do we have partnerships with any ad-server companies.

This site contains links to other sites. Neither www.famservice.org nor Family Service of Lake County is responsible for the privacy practices or content of linked web sites.

If you make an online donation or other payment, we will not store your credit card information. The transmission between the donor and the credit card processor (Stripe) is encrypted using 256-bit SSL/TLS. Stripe is one of the most secure and trusted payment providers in the industry.

Opt-Out/Change

You may use the following methods to opt out of receiving future communications, remove information from our database, and/or change information previously provided: send an email to info@famservice.org; mail request to 777 Central Ave., Suite 17, Highland Park, IL 60035; or call 847-432-4981. Any emails we send you through our mass email system will include an unsubscribe link; if you unsubscribe, you will receive no more mass emails from us unless you specifically ask to be resubscribed.

Anti-Spam Policy

We do not send emails to people or organizations that do not have a relationship with our organization. Such a relationship may arise by opting in to one of our email lists either at one of our sites or one of our partner sites, making a donation to one of our programs, purchasing a ticket for one of our events, or entering a drawing or contest either online or in-person.

Cookies

Cookies are files with small amounts of data that may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer hard drive. Like many sites, we use cookies to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies you may not be able to use some features of our site.

Protection of Children

This site is not designed or intended to attract children or teens under the age of 18. We do not knowingly collect personal information from any person we know is under the age of 18.

Changes to this Privacy Policy

We may update or change this Privacy Policy from time to time, and you should check it periodically. If we make any material changes to this Privacy Policy, we will notify you either through the email address you provided us or by placing a prominent notice on our website. Your continued use of our website after such notices are posted will be considered as your acknowledgment of the changes and your agreement to the changed Privacy Policy.

Contact Us

If you have questions about this privacy statement, the practices of this web site, or your dealings with this web site, please contact:

Family Service of Lake County
777 Central Ave., Suite 17
Highland Park, IL 60035
847-432-4981