

A PATHWAY TO

HOPE

2022 GRATITUDE REPORT



CREATING A PATH TO HOPE

Dear Friends and Supporters,

July 4th, 2022 created a clear line of demarcation between an innocent day of celebration at a hometown parade and the ongoing challenge of restoring hope and healing the traumatic devastation in our community. Our year has been divided into before and after.

Family Service of Lake County is helping many of the victims and thousands more who were traumatized. Before the 4th, our staff was divided into program teams to serve our counseling clients, senior citizens, and Latino Youth Services families. Within hours of the event, those same staff members responded to whatever was needed, and they continue to support the community on our journey toward hope.

As always, we treasure the trust of our clients, and the support of our many collaborative community partners, donors, and volunteers. My personal gratitude goes out to the staff of Family Service for stepping up in every way. Special thanks also to our Executive Director, Nancy Sawle Knobloch, who retired this fall after piloting FSLC through the crisis. Together we are building a Path to Hope.

With Gratitude,

A handwritten signature in black ink, appearing to read 'MS', is positioned above the name Marcela Sztainberg.

Marcela Sztainberg, Board Chair

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MOBILIZING TO SUPPORT THE COMMUNITY IN CRISIS

FSLC is thankful to be one of the trusted community partners called on to mobilize during the crisis.

July 4th: Two hours after the event, FSLC's Executive Director received a call from the City requesting participation in coordinating community response. Within four hours, counselors from FSLC were on call to assist with trauma support.

Week of July 5th: Within one week, 1,200 people came to the recovery center set up at Highland Park High School and staffed by governmental partners, national and local nonprofits, local businesses and FSLC. FSLC Counselors offered drop-in support at the recovery center and at our offices.



Week of July 11th: FSLC helped coordinate free counseling, provided group and individual therapy in English and Spanish, offered onsite support to those visiting the memorials, and facilitated five Crisis Debriefing sessions for city staff who were involved in the crisis response.

Week of July 18th: A Resource Navigation Center opened at Lincoln Elementary School. FSLC counselors saw up to 80 clients a day; other staff shifted into case management and victim support navigation. Our bilingual case managers helped nearly 200 people complete paperwork to receive funding from the Illinois Victims Compensation Program. Children in the community learned how to address their emotions in FSLC's sessions at the library.

Week of July 25th: The Resource Navigation Center moved to FSLC and the Highwood Library. Case managers connected victims and community members to financial assistance from the HPCF, counseling, legal help, rental and hospital bill assistance, and other services.

August and beyond: As whole families asked for counseling, bilingual counselors went from seeing 10-15 clients a day to 80. By mid-September, FSLC had served nearly 500 individuals and families as part of our Pathway to Hope, and continues to be one of two Resource Navigation Centers in the Highland Park and Highwood community.

Our Team at the Resource Navigation Center in Highland Park the week after the July 4th Tragedy

Family Service of Lake County worked with many outstanding individuals and organizations this year to respond to the July 4th tragedy. We are proud to have been part of the collaborative actions that helped our community move through the trauma and into a path to hope.

"The City of Highland Park has always appreciated the outstanding work of Family Services of Lake County to provide counseling, education, and support services to individuals in Highland Park and beyond. After the tragic shooting on July 4, 2022, our respect for the dedicated team of professionals at FSLC has only grown. We have truly valued the partnership of FSLC in serving so many Highland Park residents and neighbors with compassion and generosity of spirit, and look forward to continuing to grow our collaboration in 2023 as we strengthen the resiliency of our community."

Ghida S. Neukirch, City Manager,
Highland Park, IL

"Family Service of Lake County was a vital partner for our community this summer. I saw firsthand all they have done to support our neighbors and heal our community following July 4th. The agency has reaffirmed all they mean to us who call Highland Park and Highwood home."

Ken Fishbain, Board President,
District 113



A PATHWAY TO
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A PATH TO PEACE FOR GWEN

Gwen lives a couple blocks from downtown Highland Park. On July 4th she heard a rush of sirens and made her way over to Central Avenue. What she saw changed her forever and brought up prior painful experiences.

"When you are already traumatized, to walk those streets, it was terrible."

Gwen turned to her FLSC therapist, Marcia Pantell, to process the events of the 4th and the secondary trauma she experienced being so close to the event.

A 30-year Highland Park resident, Gwen has always been a walker, greeting fellow community members all over town. After the 4th she dreaded finding out who might now be gone, victims of

violence. Who would be missing from the Rec Center, Curt's Café, or the local stores?

Marcia and Gwen are working together to develop a therapeutic plan for Gwen to revisit some of the places she has frequented to rekindle positive sentiments about the town she loves so much.

"Family Service is my anchor. Never did I think that I would be in something like this. Can you imagine if I hadn't had the connection...if I didn't know I was able to come here?"



Marcia Pantell

FSLC has changed clients' names to protect their privacy

A PATH TO HEALING FOR THE RAMIREZ FAMILY

Despite living in Highwood for years, this summer was the first time Rodrigo, Emily, and their four children attended the July 4th parade. Thankfully, the Ramirez family was able to shelter out of harm's way in one of the downtown businesses. Once they were safely home, they realized that this was a before and after moment for their family. They were going to need help getting through the aftermath.

Rodrigo met Gaby Stobehn, our bilingual case manager, who helped him navigate access to services. Counseling was new to their family, but Rodrigo and Emily realized the extraordinary impact of the tragedy on all of them. Gaby arranged for them to talk with FSLC's bilingual counselor, Laura Murphy Garcia, who worked with the family to start on a path to healing.

"Following July 4th, Family Service of Lake County has been there for my family more than I could have imagined. We met with our therapist, Laura, weekly, and took part in the Back to School Block Party, which my kids loved. I know I can count on Family Service to be there for the things I need and the things I might not be thinking of." Rodrigo Ramirez



FSLC built a new children's area following the 4th and our supporters jumped in to make it happen. The Zequedas Family hosted a drive to secure comfort items and toys for families and kids.

A PATH TO HOPE FOR JOSE

After Jose's family immigrated from Central America to Highwood, he struggled with many of the issues facing first generation children. Elementary school meant overcoming language barriers and integrating into a new educational culture.

"I felt like I was falling behind my classmates. Thankfully, my family connected with FSLC."

Jose attended FSLC's Escuelita program for K-5th grade students where he worked at the Nuestro Center with his Homework Club tutors. Through his hard work, and with support from FSLC, Jose's reading and math skills improved. By high school, his strong academic performance earned him a coveted scholarship to University of Illinois.

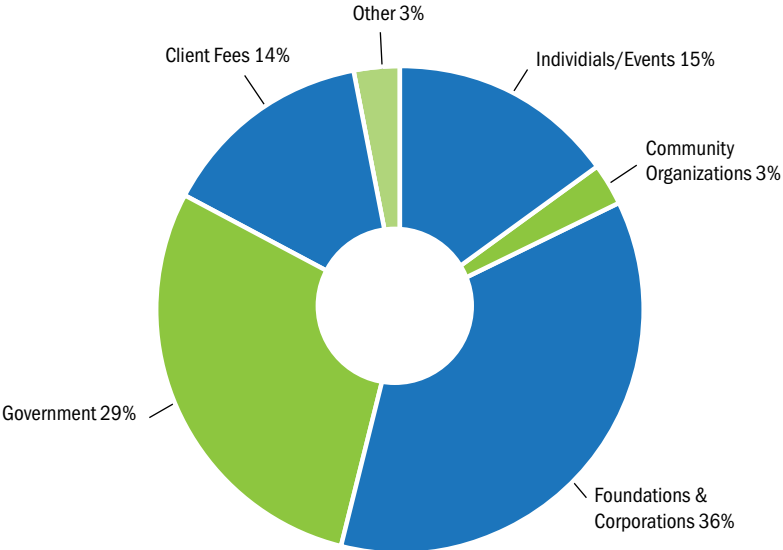
At U of I Jose had an opportunity to return to Central America to study, but the trip was not covered by his scholarship. Upon hearing this, generous FSLC donors came together at our Annual Gala to fund Jose's trip. While studying in Costa Rica, Jose was able to shadow local and state government officials, hike Mount Chirripò, take indigenous cooking classes, and deep dive into the local culture.

"I am grateful that FSLC helped me build the academic skills and the confidence to pursue college and a career in International Studies."

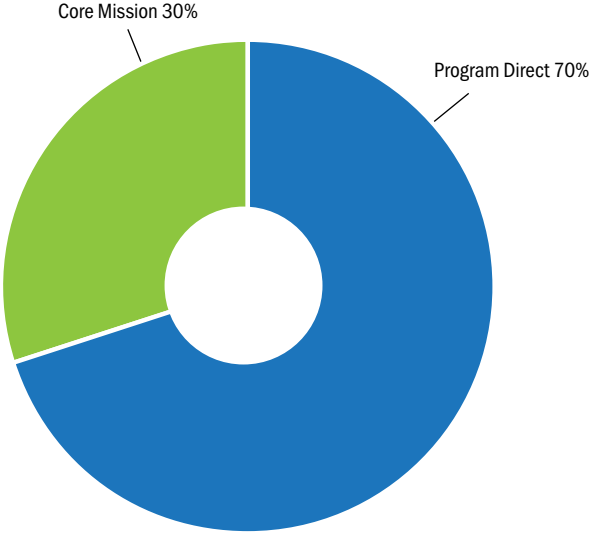


FY2022 Financials | 1,335,351

FY22 Support & Revenue



FY22 Expenses



HEALING TOGETHER. GROWING TOGETHER.

\$100,000+

Age Guide of Northeastern Illinois

Healthcare Foundation of Highland Park

\$40,000 - \$99,999

Healthcare Foundation of Northern Lake County

Highland Park Community Foundation

Lake County Community Foundation

Lake Forest-Lake Bluff Senior Citizens Foundation

\$20,000 - \$39,999

D & R Fund

Gorter Family Foundation

Moraine Township

John and Kathleen Schreiber Foundation

Spungen Family Foundation

Trustmark Foundation

The Wood Family Foundation

\$10,000 - \$19,999

Baxter Credit Union - BCU

Buchanan Family Foundation

Steve & Kathy Butzlaff

Crown Family Philanthropies

First Presbyterian Church of Lake Forest

Latino Leadership Project

Modestus Bauer Foundation

Trillium Foundation

Alford Zick

\$5,000 - \$9,999

Fred Bowers

James Crowley

Church of the Holy Spirit

First Bank of Highland Park

First Midwest Bank

First Presbyterian Church of Deerfield

Edward & Wanda Jordan Foundation

Steve & Gerry Keen

Tommy Mills

Barbara & Peter Sereda

Leslie Underwood

United Conveyor Foundation

Vivo Foundation

Wintrust Financial Corporation

\$2,500 - \$4,999

Richard and Andrea Amend

Richard Cortesi

Essendant Charitable Foundation

The Klein Family

Mr. and Mrs. Craig Leva

Mesirov Financial

Kathleen Prendergast

Marcela and Marcelo Sztainberg

WIPFLI

YWCA of Lake Forest

Carmela Zammuto and Paul Caccia

\$1,000 - \$2,499

Richard Basofin and Joan Zahnle

Comfort Keepers of Northshore

Computer View, Inc.

Gerry and Randee Curciarello

Mr. & Mrs. Robert Goldman

Norman Goldring

Art Kessler and Wendy Bloom

Randy and Heather Knapp

Knauz Auto Group

Barry and Nancy Knobloch

Alena K. Laube

Mr. and Mrs. Brien Leahy

Morgan Family Foundation

Mr. and Mrs. Eli Okman

Polen Family Foundation

Doug and Yumi Ross

Rotary Club of Highland Park/Highwood

Mr. and Mrs. Robert Rudolph

Sahara Enterprises Fund

Natalie and Peter Stacker

Jeanne Sullivan

Sunset Foods

Charles and Elizabeth Wheatley

Mr. and Mrs. Henry Wisniewski

Aaron Zeid

888rentme2LLC

\$500 - \$999

Francis and Prudence R. Beidler Foundation

Benevity Community Impact Fund

Ralph and Leslie Bishop

David Borris

Mr. and Mrs. William Buecking

Dorothy Connolly

John and Ellen Corey

Davies Family Foundation

EDF Renewables

Carol Fitzsimmons

Mr. and Mrs. James Glasser

Michele Hooper
Dan Jenks
Just Face It Events
Mrs. Burt Lasko
Kiwanis Club of Lake Bluff/
Lake Forest
Ryan McGinnis
Stanton and Peggy Miller
Presbyterian Women
Lemuel Seabrook
Mr. and Mrs. William Smith
James and Carolyn Stauner
Michael and Sharon Stien
Mr. and Mrs. James Styer
Mr. and Mrs. Walter Swartz
Barry Tigay
Laurel Tustison
Maryann Weir
Philip and Rosemary White
Jeff Wright
Dr. Joseph Zammuto

\$250 - \$499

Mr. and Mrs. James Allen
Maxine and Michael Bonn
Greg and Susan
Braithwaite
Mr. and Mrs. Timothy
Burge

Mr. and Mrs. Barry Clark
Charles Cochran
Mr. and Mrs. Bob Cutler
John Doherty
Mr. and Mrs. Richard
Gordon
Mr. and Mrs. Wayne
Haraldson
Heller Nature Center
Mr. and Mrs. Heller
Scott and Betsy Lassar
Patricia Livingston
Mr. and Mrs. London-
Williams
Mesirow Family Charitable
Trust
Steven Mesirow
Mark Nicholson
John and Christine
Peschier
Babette Rosenthal
Susan Ruder
Mr. and Mrs. Bernard
Schlifke
Stuart Shayman
Christopher Sheahan
Mark and Terri Sullivan
Robert Wolf
Marianne Wood
Jerry Zalkind

\$100 - \$249

Annoyance Theatre
Mr. and Mrs. John
Albanese
Beatrice Alleyne
Jonathan April
Michael and Nancy
Basofin
Richard and Susan Bassett
Janice Becker and David
Shaw
Ted Bernstein
Brian Blanchard
John Blane
Paul and Lisa Blumberg
Gwenda Burkhardt
Brad and Jakee Cohen
Karen Coplan
Susan Dickman
Caroline and Clement
Erbmann
Janet Freed
Mr. and Mrs. Edward
Gamson
Joel Gettleman
Mr. and Mrs. Richard
Goldman
Good Coin Foundation
Mr. and Mrs. E. Michael
Goodkind

David and Frances Griffin
Mr. and Mrs. Tom Groth
Lee and Ellen Gussin
Linda and Alan Harris
Mr. and Mrs. John
Hathaway
Mr. and Mrs. Jay Heyman
Robert Higgs
Eugene and Deloris
Jackson
Mr. and Mrs. Frederick
Jackson
Jewish Federation of
Metropolitan Chicago
Allen and Cheryl Kaplan
Dan and Amy Kaufman
Mr. and Mrs. William Kelley
Loren and Vivian Kramer
Joe Krouse
Lake Forest Academy
William Lee, Jr.
Mr. and Mrs. Steve Libbin
Mr. and Mrs. Robert Lieb
Gamson
Paul and Marie Logan
Irwin and Linda Magad
Johnson and Margaret
Mao
Mr. and Mrs. Jeff Mazur

Mr. and Mrs. Stanley
Meadows
Judy Miller
Mr. and Mrs. Richard
Minehart, Jr.
Cynthia and Robert
Murphy
Walter and Wendy Nathan
Kathy Nellis and Scott
Salzman
Mark Ori
Mr. and Mrs. Peter Ori
Dr. and Mrs. Stuart
Pinkwater
Lillian Rangel
Mr. and Mrs. Eric
Roberstad
David Rosen and Amy
Zisook
Alison Salzman
Kevin and Julie Sampson
Lori Schultz and Leo
Drumm
Mr. and Mrs. David
Sonnenberg
Lois Silverstein
Diane Stachura
Karen Weill
Jill Weinberg and Bernard
Kramer
Gene Weisskopf

Mr. and Mrs. Alain Wood-Prince
Mr. and Mrs. Jared Worster
Laurie and Michael Young
Brittany and Gabriel Zelwin
100 Women Who Care

Under \$100

Jay and Leslie Alter
John Appelbaum
Robert and Rose Aronson
Mr. and Mrs. Bryan Becker
Mr. and Mrs. Wayne Benjamin
Darlene Broth
Debbie Brown
Carol Brusslan
Gayle and Jeff Cohen
Congregation Hakafa
Curt's Café
Linda Dunton
Mr. and Mrs. Michael Ebner
Theodore Eisenman
Brenda Ferber
Mr. and Mrs. Richard Freibrun
Gerdy's Gourmet Popcorn

Helene Gerstein
Judith Goldman
Martin Gonzalez and Martha Lepman
Sandra Gore
Nancy Greenebaum
Kathleen Growth
Mr. and Mrs. Robert Hanson
Kathryn Harmening
Laurie Harris
Byron K. Hopkins
Lauren Jacker
Mr. and Mrs. David Kallick
Paul Klein
Karen Kobeck
Gillian Kohler
Lala's Crafting Corner
Larry and Meta Levin
Thomas Maguire
Ryan Mayer
Robert Minor
Mr. and Mrs. Roger Mohr
Sari Montgomery
Dan Nickow
Joyce O'Keefe
Melinda Orzoff

Rhonda Pierce
Shary Reiches
Bruce Robbins
Mr. and Mrs. Samuel Safran
Regina Safrom
Merle Saltzstein
Mr. and Mrs. Neil Samuels
Donald and Alice Schindel
Jody Silverman
Robert and Sue Slovick
Carol Smith
Mr. and Mrs. Jeffrey Stern
Judy Tigay
Gwen Bauder Travelstead
Tracy Ury
Bruce Vanderporten
Craig and Shari Weil
Lyn Wise
Elizabeth Yafa

THANK YOU FOR SUPPORTING OUR FAMILIES -

The Family Service of Lake County Team